



20-YEAR LIMITED WARRANTY

Thank you for your choice of Magniflex mattresses and related bedding products (the "Product(s)"). Magniflex USA, Magniflex Canada Ltd ("Magniflex") is proud to offer Products which we feel provide our consumers with quality, performance and value, and we stand behind our Products with our warranty, the terms of which appear below.

YOUR WARRANTY

Magniflex is pleased to offer you a prorated limited warranty against defects in workmanship and/or materials - other than fabric or handles if featured on the product - excluding the specific limitations set forth below. During the first ten (10) year period from the date of purchase of your mattress, after reasonable inspection, should the mattress be deemed defective, subject to the limitations contain herein, Magniflex will, at its sole option, repair it or replace it without any cost for labor and materials to you, exclusive of transportation costs, which shall be borne by the purchaser, if any. Following the tenth (10th) anniversary of the purchase of the Product, the prorated replacement charge will be fifty (50%) percent of the original purchase price, and will increase by five (5%) percent for each subsequent year of the prorated period. The present warranty covers any visible indentation of one side of the mattress equal to or greater than one and one quarter inches (1 ¼"). If identical materials are not available at the time of repair or replacement services, Magniflex may substitute materials of comparable quality. The mattress MUST be used at all times in conjunction with a rigid, firm, non-spring foundation, such as a slatted/grid top bed base, Magniflex foundation or similar hard surfaces, which guarantee adequate center support and aeration.

DO NOT USE A BOX SPRING FOUNDATION OR FOUNDATIONS WITH INADEQUATE CENTER SUPPORT, AS THEY ARE LIKELY TO CAUSE DEFECTS IN THE MATTRESS WHICH ARE NOT COVERED UNDER THIS WARRANTY.

This warranty is only effective for purchases of Products sold in North America or after July 2010.

EXCLUSIONS FROM COVERAGE

This limited warranty shall NOT apply in the following circumstances: 1. Wear and tear of the Product due to normal use; 2. If the Product is found to be unsanitary, dampened, burned, cut, stained and/or soiled; 3. If the Product is used without proper foundation and/or inadequate center support; 4. Defects or damages resulting from accident, misuse, abuse, neglect, unusual physical stress, alteration, improper operation, maintenance, handling of the Product; 5. If the Product has any damage to the outer fabric of the cover, including wear and tear; 6. If the Product is used for commercial purposes (including, but not limited to, hotels, motels or institutional facilities), unless designed and built for commercial use; 7. If the Product was exposed to hot or cold temperatures, wet environments, inappropriate climate conditions, including but not limited to, rain and humidity; 8. Discoloration or other cosmetic changes; 9. If the Product was repaired by third parties not authorized by Magniflex; 10. Product failure caused by factors other than defective workmanship or material. In addition to the foregoing, this limited warranty shall not apply to: (a) Body impressions, which are a normal occurrence in a sleepset and indicate that the upholstery layers are performing as they were designed to do by conforming to the body's individual contours. Such compressions are natural and are not considered structural or design defects, and therefore are NOT covered under the warranty; (b) Handles, if present in the product; (c) Floor sample models, merchandise sold "as is", or distressed mattresses; (d) Indentation NOT greater than one and one quarter inches (1 ¼"); (e) Comfort preference; (f) Transportation and inspection costs; (g) Product purchased from unauthorized retailer or dealers; (h) If the original purchaser does not present proof of purchase which shows date, place and price of purchase of the Product; (i) Pillows and other products not listed in this warranty.

LIMITATIONS

The 20-Year limited warranty set forth in this document is the only express warranty (whether written or oral) applicable to the Products sold within the North America, and no one is authorized to modify or expand this limited warranty.

THE FOREGOING WARRANTY SHALL NOT EXCEED IN DURATION THE TERM SET FORTH HEREIN AND IS IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS. MAGNIFLEX AND THE MANUFACTURER MAKE NO ADDITIONAL WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, AS TO ANY OF THEIR PRODUCTS, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED, NOR DO THEY WARRANT THAT THE PRODUCTS DO NOT INFRINGE UPON THE PATENT, COPYRIGHT, OR TRADEMARK OF ANY THIRD PARTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. MAGNIFLEX AND/OR THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THESE PRODUCTS, AND IN NO EVENT SHALL MAGNIFLEX'S OR THE MANUFACTURER'S LIABILITY

EXCEED THE PURCHASE PRICE OF THE PRODUCT(S). ALTHOUGH THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement and repair services shall NOT be performed if the Product is located outside the territory of North America. Replacement of a defective Product (or any of its components covered under the warranty) does not renew or extend the duration of this warranty, which begins on the date of purchase of the Product.

HOW TO REQUEST SERVICE UNDER THIS LIMITED WARRANTY

1. Contact the authorized retailer from whom you purchased the Product. If your authorized retailer is unavailable, contact Magniflex at the address below;
2. Send to the authorized retailer copies of the following documents: (i) Proof of purchase of the Magniflex Product which shows date, location and price of purchase of the Product; (ii) Certificate of registration of this warranty. For further information regarding this limited warranty contact:

MAGNIFLEX MIAMI SHOWROOM 3050 Biscayne Blvd, Ste 200 Miami, FL 33137
Ph. 786-233-8805 Fax 786-221-1800 www.magniflex.com info@magniflex.us

Before any repair or replacement service is performed, the authorized retailer or Magniflex may cause an inspection to assess the defect of the Product.

THE FOUNDATION 2 YEAR-PERIOD LIMITED WARRANTY COVERS:

Broken or loose support elements; compression of support elements; broken or loose grid top; splitting of the wood frame; and loose, bent or defective wood beams.

3 - YEAR LIMITED WARRANTY

Magniflex USA, Magniflex Canada Ltd guarantees that, during the three (3) years of this warranty, we will, at Magniflex's option and at handling cost to the purchaser, replace or repair purchaser's product if defective due to faulty materials, subject to the limitations described below.

THIS WARRANTY COVERS:

Any physical defect in the pillow core that causes the foam to split or crack despite normal usage and proper handling; deterioration of the foam structure that causes the pillow to not return to its original shape.

This warranty does not include a normal increase in softness of the material which does not affect the pressure-relieving qualities of the product, not it includes any defect in the pillow cover.

THIS WARRANTY COVERS THE FOLLOWING PRODUCTS:

- Magniflex Comfort Plus Pillow
- Magniflex Standard Pillow
- Magniflex The Wave Pillow
- Magniflex Othomassage Pillow
- Magniflex Sushi Pillow
- Magniflex Magnigel Standard
- Magniflex Magnigel Memoform Standard
- Magniflex Magnigel Wave
- Magniflex Magnigel Latex
- Magniflex Standard Maxi Pillow
- Geoethic Geogreen Standard
- Geoethic Geogreen Wave
- Geoethic Geogreen Orthomassage
- Geoethic Geogreen Comfort

PRORATED WARRANTY SCHEDULE:

FIRST 10 YEARS	Full Warranty
11 TH YEAR	Replacement Value: Maximum of 50% of the purchase price of the mattress**
12 TH YEAR	Replacement Value: Maximum of 45% of the purchase price of the mattress**
13 TH YEAR	Replacement Value: Maximum of 40% of the purchase price of the mattress**
14 TH YEAR	Replacement Value: Maximum of 35% of the purchase price of the mattress**
15 TH YEAR	Replacement Value: Maximum of 30% of the purchase price of the mattress**
16 TH TO 20 TH YEAR	Replacement Value: Maximum of 25% of the purchase price of the mattress**

** Replacement Value is applied toward the Manufacturer's suggested retail price (MSRP) of the replaced mattress.

